



iTeach iLearn

Troubleshooting for Teachers

(Offered as 1 or 2 Periods)

- | | Notes |
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| I. Non-Responsive Programs / Frozen computer <ul style="list-style-type: none">A. Task Manager – Close a specific programB. Restart – Close all programs and restart computerC. Performance – Review CPU usage performance | |
| II. Windows XP Operating System <ul style="list-style-type: none">A. Control Panel – Tablet and Pen SettingsB. Battery Options – Using Power ManagerC. Password Protected Screen Savers | |
| III. Wireless Connectivity <ul style="list-style-type: none">A. Where to check status of wireless connectivityB. Indicator meanings | |
| IV. Function Keys <ul style="list-style-type: none">A. Fn + F7 – Share ScreenB. Fn + F12 – Hibernate | |
| V. File Management <ul style="list-style-type: none">A. How to locate a “missing” fileB. How to search using wildcards and file extensionsC. Proper file management techniques and tips | |
| VI. Battery <ul style="list-style-type: none">A. What are the indicators of a low battery?B. How to swap out batteries | |
| VII. Cart <ul style="list-style-type: none">A. What if the computers are not charging?B. Cart power stripsC. Cart power switch | |
| VIII. Desktop <ul style="list-style-type: none">A. Changing the desktop picture / imageB. How to find the original image | |